

## Level 2 Healthcare Support

### Worker Apprenticeship

#### Qualification Overview

Upon completion of this apprenticeship you will be a competent and job-ready Healthcare Support Worker (HCSW). The apprenticeship provides a high level description of the skills, knowledge, values and behaviours required of the HCSW.

#### Occupational Profile

Healthcare Support Workers (HCSWs) work as part of a team providing high quality and compassionate care to individuals. You will carry out well-defined routine clinical duties, like monitoring an individual's condition (blood pressure, temperature and weight) and checking their overall progress, comfort and wellbeing.

Depending on where you work, you may also help individuals to eat, drink, wash, dress or go to the toilet. You will prepare individuals for healthcare activities and look after them before, during and after these activities in line with their care plan. You will also carry out non-clinical duties which could include things like record keeping, making beds, tidying up your work area, returning or cleaning the equipment used during a clinical activity.

HCSWs work in a range of healthcare settings which may include hospitals, community settings, mental health settings etc. You will report to a registered healthcare practitioner who will directly or indirectly supervise your work.

#### Responsibilities and duty of the role

You must be able to address straightforward problems in your day to day work, reporting concerns and changes to the appropriate person in a timely manner. Working effectively as part of a team and acting within limits of your competence, knowing who to ask for help and support. You will work within agreed ways of working, following relevant standards, policies and protocols used in your workplace including the Code of Conduct for Healthcare Support Workers and Adult Social Care Workers in England.

#### Qualification Objectives include the following:

Learning, coaching and resources used to develop your skills, knowledge and behaviour throughout the duration of the qualification will be in the following key areas: communication, health intervention, personal centred care and support, dementia, cognitive issues, mental health, basic life support, physiological measurements, personal and people development, duty of care, safeguarding, infection prevention and control, moving and handling, equality and diversity and health, safety and security.

#### End Point Assessment

Once the programme of learning is complete and you, your employer and the training provider agree that the necessary knowledge, skills and behaviours have been met, you will be put forward to the Assessment Gateway which will trigger the End Point Assessment. The assessment will be carried out with an independent body to ensure you can demonstrate the following:

- Multiple choice test
- Practical observation
- Evidence portfolio and interview

<b>Level</b> 2	<b>Duration</b> 15 Months
<b>Cost</b> £3,000	

#### Entry Criteria:

- Care Certificate completion
- Full support of your line manager

#### How to apply?

Email: [Vocational Centre](#) for application details.

#### Please Note:

Where a Health Care Support Worker has not already achieved level 1 Literacy & Numeracy, they must do so before taking the end point assessment.

#### What's next?

Level 3 Senior Healthcare Support Worker Apprenticeship



#### OUR VALUES

